



www.KateYoungForTura.com

Thank you for your order. If for any reason you need to return your sunglasses please call us at 800-940-8872 and include this form, we will provide you with a prepaid UPS shipping label.

Thank you!

Name: _____

Order # _____

Address _____

Address _____

City _____ State _____ Zip _____

Phone _____

Email _____

Please tell us why you are returning the sunglasses.

Check box(s)

<input type="checkbox"/>	01	Manufacturer's defect
<input type="checkbox"/>	02	Did not like
<input type="checkbox"/>	03	Did not fit
<input type="checkbox"/>	04	Misrepresented on website
<input type="checkbox"/>	05	Other _____

How to process a return under manufacturer's warranty?

- To initiate a return under warranty please call us at 800-940-8872.
- Returns under warranty must be returned within 1 year from date of order. We will provide a prepaid UPS shipping label.
- Returns under warranty will not be accepted without a valid RA# clearly printed on the outside of the shipping carton.
- Returns under warranty will be replaced at no charge.
- All items must be packed securely and returned in like-new, resalable condition accompanied by all protective materials and accessories including, but not limited to, box, case, sun pouch etc.
- Please enclose a copy of the invoice that accompanied your shipment. Clearly write the RA# at the top and keep a record of your UPS tracking number.
- Please download and complete a return form, include with your sunglasses. You will find the form at www.KateYoungForTura.com under return policy.
- We reserve the right to refuse returns that do not fully comply with this stated warranty policy.
- Please allow up to 30 days for refunds to be processed.

Manufacturer's Warranty

Our quality standards are held to the highest level. We do not anticipate you to receive defective product. In the event you receive a frame that has a manufacturer's defect we are happy to exchange it.

If you notice any defects in your sunglasses that could be covered under warranty (see warranty notes below), we will replace the sunglasses, provided the reported issue is confirmed upon our evaluation and the warranty period of 1 year has not expired.

Examples of defects that may be considered under warranty are noted in the list below, but are not limited to:

- Broken or loose hinges
- Missing crystals
- Missing hardware (i.e. logo or metal hardware design)
- Stripped screws
- Broken nose pad posts
- Oxidation or discoloration

The following will not be covered under manufacturer warranty

- Excessive exposure to heat or cold
- Prolonged exposure to elements (sun, sand, water)
- Rough handling
- Improper cleaning

*Please do NOT attempt to repair sunwear yourself (glue, etc.) – we cannot accept products that have been tampered with for exchange under a manufacturer's warranty. Products covered under warranty can only be replaced or repaired, not refunded.

No-Question-Asked Returns Policy

We offer a 30-day no-questions-asked return period.

How to process a no-questions-ask return (not under manufacturer's warranty)

- To initiate a return please call us at 800-940-8872.
- A no-questions-asked return will not be accepted without a valid RA# clearly printed on the outside of the shipping carton.
- We will provide a prepaid UPS shipping label.
- A \$10 re-stocking fee will be applied.
- All items must be packed securely and returned in like-new, resalable condition accompanied by all protective materials and accessories including, but not limited to, box, case, sun pouch etc.
- Please download and complete a return form, include with your sunglasses. You will find the form at www.KateYoungForTura.com under return policy.
- We reserve the right to refuse returns that do not fully comply with this stated returns policy.
- Please allow up to 30 days for refunds to be processed.

Ship to:

Kate Young for Tura DC

RA# _____

123 Girton Drive

Muncy, PA 17756

(800) 940-8872